

Morgan Stanley

eAuthorizations

How to Approve Transactions Through Morgan Stanley Online and the Mobile App

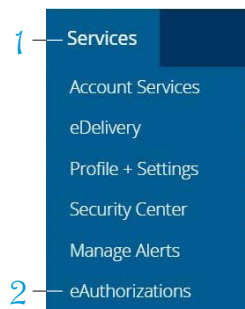


eAuthorizations allows you to approve transactions electronically and securely on Morgan Stanley Online and the Morgan Stanley Mobile App.

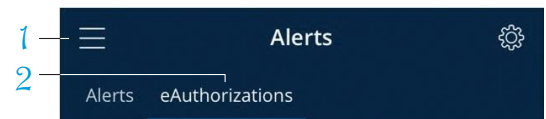
STEP 1: ENROLL

1. From Morgan Stanley Online (MSO) navigate to the Services tab on the homepage, or using the Morgan Stanley Mobile App, tap Alerts from the menu icon in the top-left corner.
2. Select eAuthorizations.
3. Select get started.

Desktop



Mobile App



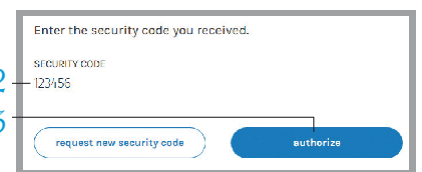
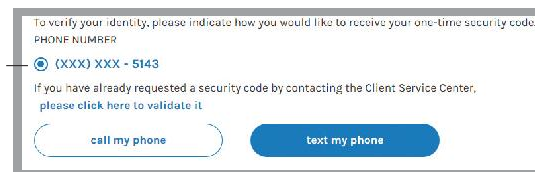
STEP 2: VERIFY

To complete your enrollment you may be prompted to verify your device.

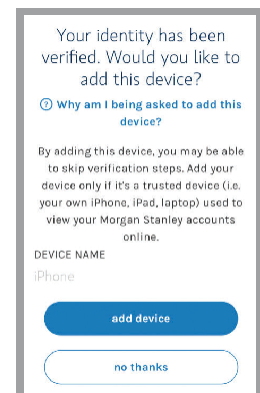
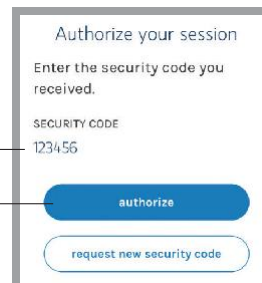
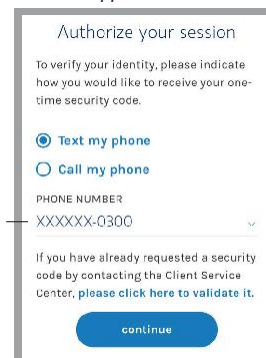
1. Select a phone number and method to receive your security code: Text my phone or Call my phone. The call option is preferred for international clients.
2. Enter the code received into the Security Code field.
3. Select Authorize.

Verification is a one-time process, required if you are using an unregistered device. After verifying, you will be asked if you would like to register your device.

Desktop



Mobile App



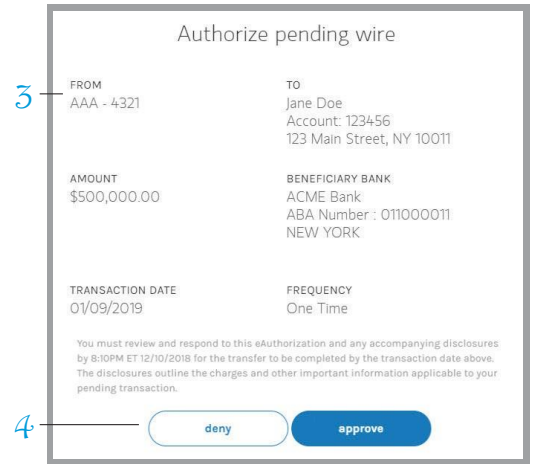
STEP 3: APPROVE

To approve an eAuthorizations, follow the steps below:

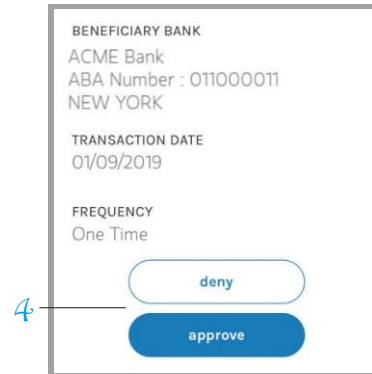
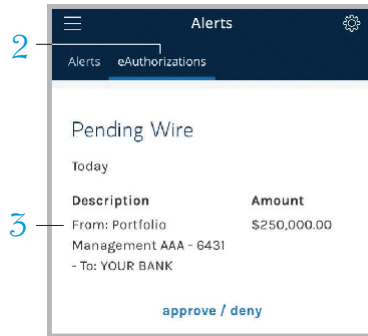
1. You will receive a notification when the transaction is pending your approval.
2. Select Alerts on the right hand side of the MSO homepage or from the dropdown menu on the Morgan Stanley Mobile App and then select eAuthorizations.
3. Click or tap on the transaction to review the detail and disclosures (if applicable).
4. Select approve to authorize the transaction.

Both the push notification and clicking on the email link on your phone will launch the Alerts screen. You will still have to tap eAuthorizations within the Alerts screen to review the transaction.

Desktop



Mobile App



STEP 4: MANAGE ALERTS

FROM MORGAN STANLEY ONLINE

1. To modify alert settings, hover over the Services tab and select eAuthorizations.
2. Click ⓘ and then Delivery Settings. Select preferences under eAuthorizations. Click Update to save.

FROM THE MOBILE APP

1. To modify notification preferences on your mobile device, tap Profile + Settings from the menu icon.
2. Tap Alerts + Notifications → Delivery Methods → eAuthorizations. Tap Update to save selections.

You are defaulted into in-app and email alerts. You can opt into push notifications and SMS texts. To opt into the SMS option, you must first tap the 'Enable SMS Notifications' toggle.



Need help?

If you require further assistance, please contact your Financial Advisor or Private Wealth Advisor.

If you don't have a Morgan Stanley Online account, simply visit morganstanley.com/online to register. To download the mobile app, search for "Morgan Stanley Wealth Management" in the AppStoreSM for the iPhone®/iPad® or GooglePlay™ for Android™.

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