

Services Offered to International Patients

Our guest services staff will coordinate with you, your family member, or your representative to schedule the services you have requested. There is no referral needed. We can also answer your questions related to finances, health insurance, and medical records.

If you travel to MSK for care, our guest services team is ready to assist you every step of the way. Ask us about:

- Visa letters
- Housing options
- Transportation arrangements to and from the airport
- Interpretation services in any language, 24 hours a day

Connect with us.

The MSK Direct team is available to help you and your family make smart decisions about the best cancer care options. Call your dedicated MSK Direct phone number at **646-608-7252** or toll-free at **833-284-7252**. Or visit mskcc.org/sala to learn more.



This program is provided on behalf of Morgan Stanley Signature Access Lifestyle Advisory. Morgan Stanley Signature Access Lifestyle Advisory does not assume any responsibility nor liability for the outcomes of this referral program and is provided for informational purposes only for your convenience.

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Memorial Sloan Kettering
Cancer Center



MSK Direct

Access the Best Cancer Care, Wherever You Are

MSK Direct is a benefit for Morgan Stanley Signature Access Lifestyle Advisory clients that gives you and your family access to a dedicated team of world-renowned cancer experts at Memorial Sloan Kettering Cancer Center (MSK) to guide you through your unique cancer journey, wherever you are.

MSK Direct is your pathway to the highest-quality cancer services for screening and prevention, diagnosis, treatment, and life after cancer for both adults and pediatric patients. Whether you have cancer, are concerned about your risk of cancer, or are a caregiver, MSK Direct is here for you.



Memorial Sloan Kettering
Cancer Center

The MSK Difference

1 in 3 Patients	400 +	100%
Received a meaningful change in treatment that led to a better expected quality of life. *	Different subtypes of both common and rare cancers are treated by our doctors every year.	Solely focused on cancer, leading to better survival and outcomes.

* Clinical value of second opinions in oncology. Cancer Medicine, 2023, pubmed.ncbi.nlm.nih.gov/36737878/

How can MSK Direct help?

MSK Direct Care Advisors will connect you with the best doctors, handle your appointments, and manage all the details—like collecting your medical records and getting you ready for your first visit.



Access to a team of cancer experts. Our leading team of doctors, nurses, and specialists, all experts in your type of cancer, will guide and support you through every step of your diagnosis, treatment, and recovery.



Support choosing the right hospital for you, wherever you live. If you're unable to come to MSK for care, we can help you find in-network, cancer centers close to home with the best outcomes.



Second opinions from MSK experts. MSK cancer experts will make sure you have the right diagnosis and help you make confident care decisions. You can choose to visit us in person, receive a written opinion for you and your local doctor, or may even be able to have a telemedicine* consultation. We're here to provide the best and most convenient option for you.



Cancer screening & prevention resources. We'll provide you with personalized screening recommendations and advice on how to reduce your risk for cancer.

* Available in some states.

Medical care provided by MSK will be subject to the standard out-of-pocket costs (such as copays, deductibles, and coinsurance) determined by your health plan.

39% of second opinions at MSK result in a new treatment plan, improving survival and quality of life.¹

Why Get a Second Opinion?

After receiving a cancer diagnosis, getting a second opinion is an important next step. Every person who has received any type of cancer diagnosis can benefit from getting a second opinion. It can help give you peace of mind that you have the right diagnosis and treatment plan.

Come see us in-person at any of MSK locations in New York City, throughout New York State, and New Jersey.



International Patients

If you or your family member has been diagnosed with cancer, you will face a lot of difficult questions. Where should you go for care? What are your treatment options?

Memorial Sloan Kettering's Bobst International Center has a dedicated team ready to guide you. We will answer your questions and match you with the best doctors and services for your needs.